

---

## Maximum Electrical Limited – Terms & Conditions of Trade

---

### 1. Definitions

- 1.1 “Contract” means the terms and conditions contained herein, together with any Quotation, order, invoice or other document or amendments expressed to be supplemental to this Contract.
- 1.2 “MEL” means Maximum Electrical Limited by its duly appointed licensee Max Cossey (licence number: EW056610), its successors and assigns or any person acting on behalf of and with the authority of Maximum Electrical Limited.
- 1.3 “Client” means the person/s, entities or any person acting on behalf of and with the authority of the Client requesting MEL to provide the Works as specified in any proposal, quotation, order, invoice or other documentation, and:
- (a) if there is more than one Client, is a reference to each Client jointly and severally; and
  - (b) if the Client is a partnership, it shall bind each partner jointly and severally; and
  - (c) if the Client is a part of a Trust, shall be bound in their capacity as a trustee; and
  - (d) includes the Client’s executors, administrators, successors and permitted assigns.
- 1.4 “Works” means all Works (including consultation, manufacturing and/or installation services) or Materials supplied by MEL to the Client at the Client’s request from time to time (where the context so permits the terms ‘Works’ or ‘Materials’ shall be interchangeable for the other).
- 1.5 “Confidential Information” means information of a confidential nature whether oral, written or in electronic form including, but not limited to, this Contract, either party’s intellectual property, operational information, know-how, trade secrets, financial and commercial affairs, contracts, client information (including but not limited to, “**Personal Information**” such as: name, address, D.O.B, occupation, driver’s license details, electronic contact (email, Facebook or Twitter details), medical insurance details or next of kin and other contact information (where applicable), previous credit applications, credit history) and pricing details.
- 1.6 “Cookies” means small files which are stored on a user’s computer. They are designed to hold a modest amount of data (including Personal Information) specific to a particular client and website, and can be accessed either by the web server or the client’s computer. **If the Client does not wish to allow Cookies to operate in the background when ordering from the website, then the Client shall have the right to enable / disable the Cookies first by selecting the option to enable / disable provided on the website, prior to ordering Works via the website.**
- 1.7 “Price” means the Price payable (plus any Goods and Services Tax (“GST”) where applicable) for the Works as agreed between MEL and the Client in accordance with clause 6 below.

### 2. Acceptance

- 2.1 The Client is taken to have exclusively accepted and is immediately bound, jointly and severally, by these terms and conditions if the Client places an order for or accepts delivery of any Works.
- 2.2 In the event of any inconsistency between the terms and conditions of this Contract and any other prior document or schedule that the parties have entered into, the terms of this Contract shall prevail.
- 2.3 Any amendment to the terms and conditions contained in this Contract may only be amended in writing by the consent of both parties.
- 2.4 Electronic signatures shall be deemed to be accepted by either party providing that the parties have complied with Section 226 of the Contract and Commercial Law Act 2017 or any other applicable provisions of that Act or any Regulations referred to in that Act.
- 2.5 These terms and conditions may be meant to be read in conjunction with MEL’s Hire Form, and:
- (a) where the context so permits, the terms ‘Works’ or ‘Materials’ shall include any supply of Equipment, as defined therein; and
  - (b) if there are any inconsistencies between the two documents then the terms and conditions contained therein shall prevail.
- 2.6 Any advice, recommendation, information, assistance or service provided by MEL in relation to the Works and/or Materials supplied is given in good faith, is based on MEL’s own knowledge and experience and shall be accepted without liability on the part of MEL, and it shall be the responsibility of the Client to confirm the accuracy and reliability of the same in light of the use to which the Client makes or intends to make of the Works and/or Materials.

### 3. Authorised Representatives

- 3.1 The Client acknowledges that MEL shall (for the duration of the Works) liaise directly with one (1) authorised representative, and that once introduced as such to MEL, that person shall have the full authority of the Client to order any Works and/or to request any variation thereto on the Client’s behalf. The Client accepts that they will be solely liable to MEL for all additional costs incurred by MEL (including MEL’s profit margin) in providing any Works or variation/s requested thereto by the Client’s duly authorised representative.

### 4. Errors and Omissions

- 4.1 The Client acknowledges and accepts that MEL shall, without prejudice, accept no liability in respect of any alleged or actual error(s) and/or omission(s):
- (a) resulting from an inadvertent mistake made by MEL in the formation and/or administration of this Contract; and/or
  - (b) contained in/omitted from any literature (hard copy and/or electronic) supplied by MEL in respect of the Works.
- 4.2 In the event such an error and/or omission occurs in accordance with clause 4.1, and is not attributable to the negligence and/or wilful misconduct of MEL; the Client shall not be entitled to treat this Contract as repudiated nor render it invalid.

### 5. Change in Control

- 5.1 The Client shall give MEL not less than fourteen (14) days prior written notice of any proposed change of ownership of the Client and/or any other change in the Client’s details (including but not limited to, changes in the Client’s name, address, contact phone or fax number/s, change of trustees, or business practice). The Client shall be liable for any loss incurred by MEL as a result of the Client’s failure to comply with this clause.

### 6. Price and Payment

- 6.1 At MEL’s sole discretion the Price shall be either:
- (a) as indicated on invoices provided by MEL to the Client in respect of Works performed or Materials supplied; or
  - (b) MEL’s Price at the date of delivery of the Works according to MEL’s current pricelist; or

## Maximum Electrical Limited – Terms & Conditions of Trade

- (c) MEL's quoted Price (subject to clause 6.2) which shall be binding upon MEL provided that the Client shall accept MEL's quotation in writing within thirty (30) days.
- 6.2 MEL reserves the right to change the Price:
- (a) if a variation to the Materials which are to be supplied is requested; or
  - (b) if a variation to the Works originally scheduled (including any applicable plans or specifications) is requested; or
  - (c) where additional Works are required due to the discovery of hidden or unidentifiable difficulties (including, but not limited to, poor weather conditions, limitations to accessing the site, obscured building defects which requires remedial work, safety considerations and/or health hazards (such as the discovery of asbestos or other hazardous materials), existing wiring not up to current code standards, prerequisite work by any third party not being completed, hidden services (as per clause 10), or further faults found on disassembly and/or further inspection etc.) which are only discovered on commencement of the Works; or
  - (d) in the event of increases to MEL in the cost of labour or materials which are beyond MEL's control.
- 6.3 Variations will be charged for on the basis of MEL's quotation, and will be detailed in writing, and shown as variations on MEL's invoice. The Client shall be required to respond to any variation submitted by MEL within ten (10) working days. Failure to do so will entitle MEL to add the cost of the variation to the Price. Payment for all variations must be made in full at the time of their completion.
- 6.4 At MEL's sole discretion a non-refundable deposit may be required.
- 6.5 Time for payment for the Works being of the essence, the Price will be payable by the Client on the date/s determined by MEL, which may be:
- (a) on completion of the Works; or
  - (b) before delivery of the Materials; or
  - (c) by way of progress payments in accordance with MEL's specified progress payment schedule. Such progress payment claims may include the reasonable value of authorised variations and the value of any Materials delivered to the worksite but not yet installed;
  - (d) for certain approved Client's, due twenty (20) days following the end of the month in which a statement is delivered to the Client's address or address for notices;
  - (e) the date specified on any invoice or other form as being the date for payment; or
  - (f) failing any notice to the contrary, the date which is seven (7) days following the date of any invoice given to the Client by MEL.
- 6.6 At the agreement of both parties, payment of the Price may be subject to retention by the Client of an amount (hereafter called the "Retention Money"), being a set amount or equal to a percentage of the Price. The Client shall hold the Retention Money for the agreed period following completion of the Works during which time all Works are to be completed and/or all defects are to be remedied. Any Retention Money applicable to this Contract is to be dealt with in accordance with section 18(a) to 18(i) of the Construction Contracts Act 2002.
- 6.7 Payment may be made by cash, cheque, bank cheque, electronic/on-line banking, credit card (a surcharge may apply per transaction), or by any other method as agreed to between the Client and MEL.
- 6.8 MEL may in its discretion allocate any payment received from the Client towards any invoice that MEL determines and may do so at the time of receipt or at any time afterwards. On any default by the Client MEL may re-allocate any payments previously received and allocated. In the absence of any payment allocation by MEL, payment will be deemed to be allocated in such manner as preserves the maximum value of MEL's Purchase Money Security Interest (as defined in the PPSA) in the Materials.
- 6.9 The Client shall not be entitled to set off against, or deduct from the Price, any sums owed or claimed to be owed to the Client by MEL nor to withhold payment of any invoice because part of that invoice is in dispute, unless the request for payment by MEL is a claim made under the Construction Contracts Act 2002.
- 6.10 Unless otherwise stated the Price does not include GST. In addition to the Price, the Client must pay to MEL an amount equal to any GST MEL must pay for any supply by MEL under this or any other agreement for the sale of the Materials. The Client must pay GST, without deduction or set off of any other amounts, at the same time and on the same basis as the Client pays the Price. In addition, the Client must pay any other taxes and duties that may be applicable in addition to the Price except where they are expressly included in the Price.
- 7. Provision of the Works**
- 7.1 Subject to clause 7.2 it is MEL's responsibility to ensure that the Works start as soon as it is reasonably possible.
- 7.2 The Works' commencement date will be put back and the completion date extended by whatever time is reasonable in the event that MEL claims an extension of time (by giving the Client written notice) where completion is delayed by an event beyond MEL's control, including but not limited to any failure by the Client to:
- (a) make a selection; or
  - (b) have the site ready for the Works; or
  - (c) notify MEL that the site is ready.
- 7.3 Any time specified by MEL for delivery of the Works is an estimate only and MEL will not be liable for any loss or damage incurred by the Client as a result of delivery being late. However both parties agree that they shall make every endeavour to enable the Works to be supplied at the time and place as was arranged between both parties. In the event that MEL is unable to supply the Works as agreed solely due to any action or inaction of the Client, then MEL shall be entitled to charge a reasonable fee for re-supplying the Works at a later time and date, and/or for storage of the Materials.
- 8. Risk**
- 8.1 If MEL retains ownership of the Materials under clause 10 then:
- (a) where MEL is supplying Materials only, all risk for the Materials shall immediately pass to the Client on delivery and the Client must insure the Materials on or before delivery. Delivery of the Materials shall be deemed to have taken place immediately at the time that either;
    - (i) the Client or the Client's nominated carrier takes possession of the Materials at MEL's address; or
    - (ii) the Materials are delivered by MEL or MEL's nominated carrier to the Client's nominated delivery address (even if the Client is not present at the address).

## Maximum Electrical Limited – Terms & Conditions of Trade

- (b) where MEL is to both supply and install Materials then MEL shall maintain a contract works insurance policy until the Works are completed. Upon completion of the Works all risk for the Works shall immediately pass to the Client.
- 8.2 Notwithstanding the provisions of clause 8.1 if the Client specifically requests MEL to leave Materials outside MEL's premises for collection or to deliver the Materials to an unattended location then such materials shall always be left at sole risk of the Client and it shall be the Client's responsibility to ensure the Materials are insured adequately or at all. In the event that such Materials are lost, damaged or destroyed then replacement of the Materials shall be at the Client's expense.
- 8.3 The Client warrants that any structures to which the Materials are to be affixed are able to withstand the installation of the Materials and that any electrical connections (including, but not limited to, meter boxes, main switches, circuit breakers, and electrical cable) are of suitable capacity to handle the Materials once installed. If, for any reason (including the discovery of asbestos, defective or unsafe wiring, or dangerous access to roofing), MEL reasonably forms the opinion that the Client's premises is not safe for the installation of Materials to proceed then MEL shall be entitled to delay installation of the Materials (in accordance with clause 7.2) until MEL is satisfied that it is safe for the installation to proceed.
- 8.4 In the event asbestos or any other toxic substances are discovered at the site, that it is the Client's responsibility to ensure the safe removal of the same. The Client further agrees to indemnify MEL against any costs incurred by MEL as a consequence of such discovery. Under no circumstances will MEL handle removal of asbestos product.
- 8.5 All work will be tested to ensure that it is electrically safe and is in accordance with the wiring rules and other standards applying to the electrical installation under the Electrical Safety Regulations. All of the cabling work will comply with the Australian and New Zealand Wiring standards.
- 8.6 Where the Client has supplied materials for MEL to complete the Works, the Client acknowledges that they accepts responsibility for the suitability of purpose, quality and any faults inherent in the materials. MEL shall not be responsible for any defects in the Works, any loss or damage to the Materials (or any part thereof), howsoever arising from the use of materials supplied by the Client.
- 8.7 The Client acknowledges that:
- (a) MEL is only responsible for parts that are replaced by MEL, and in the event that other parts/goods, subsequently fail, the Client agrees to indemnify MEL against any loss or damage to the Materials, or caused by the Materials, or any part thereof howsoever arising;
  - (b) all descriptive specifications, illustrations, drawings, data dimensions, and weights stated in MEL's fact sheets, price lists or advertising material are indicative only and that they have not relied on such information;
  - (c) they shall:
    - (i) not be entitled to withhold any payment due under this Contract because of any delay in the connection of, or the supply of electricity to the Materials by an electrical distributor or any other third party; and
    - (ii) be responsible for any building work, excavation work, core drilling or any other non-standard surface penetrations that need to be carried out to enable MEL to carry out the Works; and
    - (iii) provide and have erected scaffolding to enable the Works to be undertaken (where in MEL's opinion it is deemed necessary). Any scaffolding must comply with industry safety standards and any person erecting the scaffolding shall be suitably qualified to ensure its safe and proper erection, and where necessary, shall hold a current certificate of competency and/or be fully licensed; and
    - (iv) remove any furniture or personal/valuable items from the vicinity of the Works, and agrees that MEL shall not be liable for any damage caused to those items through the Client's failure to comply with this clause; and
    - (v) provide MEL while at the worksite with adequate access to electricity, temporary lighting, toilet, eating and first aid facilities if so required; and
    - (vi) be wholly responsible for:
      - (A) the removal of rubbish from or clean-up of the worksite; and
      - (B) any animals and/or children present on the worksite.
- 8.8 MEL:
- (a) shall upon installation ensure that all Materials are to be installed in a manner that is fully compliant with industry standards. If, for any reason, the Client specifically requires the Materials to be installed in any way which goes against MEL's recommendations and/or falls below industry standards; a request detailing that requirement must be made in writing to MEL. Accordingly, MEL offers no warranty in regards to the aforementioned;
  - (b) shall be entitled to rely on the accuracy of any plans, specifications and other information provided by the Client. The Client acknowledges and agrees that in the event that any of this information provided by the Client is inaccurate, MEL accepts no responsibility for any loss, damages, or costs however resulting from these inaccurate plans, specifications or other information; and
  - (c) accepts no responsibility for:
    - (i) any damage or performance related problems with any Materials where they have not been used and/or maintained in accordance with MEL's and/or the manufacturers' recommendations;
    - (ii) any damage or defects in any Materials caused by movement and/or interference of the said Materials;
    - (iii) painting, re-decorating, re-sealing, carpentry or any other Works required for the restoration or making good of any surface/area where any Works have been carried out.
- 8.9 In the event that the electrical wiring is required to be re-positioned at the request of any third party contracted by the Client then the Client agrees to notify MEL immediately upon any proposed changes. The Client agrees to indemnify MEL against any additional costs incurred with such a relocation of electrical wiring. All such variances shall be invoiced in accordance with clause 6.2.
- 8.10 The Client warrants that no other tradesmen interfere with any Works and/or Materials supplied under this Contract. MEL shall not be liable for any costs, damages or loss however arising from the Client's failure to comply with this clause.
- 8.11 The Client acknowledges and agrees that where MEL has performed temporary repairs that:
- (a) MEL offers no guarantee against the reoccurrence of the initial fault, or any further damage caused; and
  - (b) MEL will immediately advise the Client of the fault and shall provide the Client with an estimate for the full repair required.

**9. Access**

- 9.1 The Client shall ensure that MEL has clear and free access to the worksite at all times to enable them to undertake the Works. MEL shall not be liable for any loss or damage to the site (including, without limitation, damage to pathways, driveways and concreted or paved or grassed areas) unless due to the negligence of MEL.
- 9.2 The Client agrees to be present at the worksite when and as reasonably requested by MEL and its employees, contractors and/or agents.

**10. Underground Locations & Hidden Works**

- 10.1 Prior to MEL commencing any work the Client must advise MEL of the precise location of all underground/hidden mains/services on the site and clearly mark the same. The underground mains/services the Client must identify include, but are not limited to, electrical services, gas services, sewer services, pumping services, sewer connections, sewer sludge mains, water mains, irrigation pipes, telephone cables, fibre optic cables, oil pumping mains, and any other services that may be on site.
- 10.2 Whilst MEL will take all care to avoid damage to any mains/services the Client agrees to indemnify MEL in respect of all and any liability claims, loss, damage, costs and fines as a result of damage to services not precisely located and notified as per clause 10.1.

**11. Compliance with Laws**

- 11.1 The Client and MEL shall comply with the provisions of all statutes, regulations and bylaws of government, local and other public authorities that may be applicable to the Works including any WorkSafe health and safety laws relating or any other relevant safety standards or legislation pertaining to the Works.
- 11.2 The Client shall obtain (at the expense of the Client) all licenses and approvals that may be required for the Works.
- 11.3 Notwithstanding clause 11.1 and pursuant to the Health & Safety at Work Act 2015 (the "HSW Act") MEL agrees at all times comply with sections 28 and 34 of the "HSW Act" with meeting their obligations for health and safety laws in the workplace regardless of whether they may be the party in control of the worksite or where they may be acting as a sub-contractor for the Client who has engaged a third party head contractor.
- 11.4 If during the course of installation when the Works are being conducted within and around switchboards that if the same is found defective or deemed to be unsafe by MEL, then MEL shall notify the Client immediately. The power, if isolated, will not be re-energised until such time as the existing condition has been rectified and made safe in accordance to the Electrical Safety Regulations. The Client accepts and agrees that any costs associated with the rectification Works including any Materials and labour shall be the responsibility of the Client and will be shown as a variation on the invoice.
- 11.5 Any live services or Works undertaken near live conductors where it is safe to do so shall be dealt with in accordance with Australian and New Zealand Wiring standards being "Safe working on Low Voltage Electrical Installations, relevant Commonwealth and Statutory Acts and Work Place Regulations". MEL's live services procedures are designed to eliminate risk of injury to MEL's employees, damage to the Client's installations and unexpected power disconnections. It may in some cases require disconnection and isolation of the installation to undertake such Works for which additional charges may be applicable. This shall be invoiced in accordance with clause 6.2.

**12. Title**

- 12.1 MEL and the Client agree that ownership of the Materials shall not pass until:
- (a) the Client has paid MEL all amounts owing to MEL; and
  - (b) the Client has met all of its other obligations to MEL.
- 12.2 Receipt by MEL of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised.
- 12.3 It is further agreed that:
- (a) until ownership of the Materials passes to the Client in accordance with clause 12.1 that the Client is only a bailee of the Materials and unless the Materials have become fixtures must return the Materials to MEL on request;
  - (b) the Client holds the benefit of the Client's insurance of the Materials on trust for MEL and must pay to MEL the proceeds of any insurance in the event of the Materials being lost, damaged or destroyed;
  - (c) the production of these terms and conditions by MEL shall be sufficient evidence of MEL's rights to receive the insurance proceeds direct from the insurer without the need for any person dealing with MEL to make further enquiries;
  - (d) the Client must not sell, dispose, or otherwise part with possession of the Materials other than in the ordinary course of business and for market value. If the Client sells, disposes or parts with possession of the Materials then the Client must hold the proceeds of any such act on trust for MEL and must pay or deliver the proceeds to MEL on demand;
  - (e) the Client should not convert or process the Materials or intermix them with other goods but if the Client does so then the Client holds the resulting product on trust for the benefit of MEL and must sell, dispose of or return the resulting product to MEL as it so directs;
  - (f) unless the Materials have become fixtures the Client irrevocably authorises MEL to enter any premises where MEL believes the Materials are kept and recover possession of the Materials;
  - (g) MEL may recover possession of any Materials in transit whether or not delivery has occurred;
  - (h) the Client shall not charge or grant an encumbrance over the Materials nor grant nor otherwise give away any interest in the Materials while they remain the property of MEL;
  - (i) MEL may commence proceedings to recover the Price of the Materials sold notwithstanding that ownership of the Materials has not passed to the Client.

**13. Personal Property Securities Act 1999 ("PPSA")**

- 13.1 Upon assenting to these terms and conditions in writing the Client acknowledges and agrees that:
- (a) these terms and conditions constitute a security agreement for the purposes of the PPSA; and
  - (b) a security interest is taken in all Materials and/or collateral (account) – being a monetary obligation of the Client to MEL for Works – that have previously been supplied and that will be supplied in the future by MEL to the Client.
- 13.2 The Client undertakes to:

---

## Maximum Electrical Limited – Terms & Conditions of Trade

---

- (a) sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which MEL may reasonably require to register a financing statement or financing change statement on the Personal Property Securities Register;
  - (b) indemnify, and upon demand reimburse, MEL for all expenses incurred in registering a financing statement or financing change statement on the Personal Property Securities Register or releasing any Materials charged thereby;
  - (c) not register, or permit to be registered, a financing statement or a financing change statement in relation to the Materials and/or collateral (account) in favour of a third party without the prior written consent of MEL; and
  - (d) immediately advise MEL of any material change in its business practices of selling Materials which would result in a change in the nature of proceeds derived from such sales.
- 13.3 MEL and the Client agree that nothing in sections 114(1)(a), 133 and 134 of the PPSA shall apply to these terms and conditions.
- 13.4 The Client waives its rights as a debtor under sections 116, 120(2), 121, 125, 126, 127, 129, 131 and 132 of the PPSA.
- 13.5 Unless otherwise agreed to in writing by MEL, the Client waives its right to receive a verification statement in accordance with section 148 of the PPSA.
- 13.6 The Client shall unconditionally ratify any actions taken by MEL under clauses 13.1 to 13.5.
- 13.7 Subject to any express provisions to the contrary (including those contained in this clause 13), nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.

### 14. Security and Charge

- 14.1 In consideration of MEL agreeing to supply the Works, the Client charges all of its rights, title and interest (whether joint or several) in any land, realty or other assets capable of being charged, owned by the Client either now or in the future, to secure the performance by the Client of its obligations under these terms and conditions (including, but not limited to, the payment of any money).
- 14.2 The Client indemnifies MEL from and against all MEL's costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising MEL's rights under this clause.
- 14.3 The Client irrevocably appoints MEL and each director of MEL as the Client's true and lawful attorney/s to perform all necessary acts to give effect to the provisions of this clause 14 including, but not limited to, signing any document on the Client's behalf.

### 15. Defects In Materials and Returns

- 15.1 The Client shall inspect the Materials on delivery and shall within seven (7) days of delivery (time being of the essence) notify MEL of any alleged defect, shortage in quantity, damage or failure to comply with the description or quote. The Client shall afford MEL an opportunity to inspect the Materials within a reasonable time following delivery if the Client believes the Materials are defective in any way. If the Client shall fail to comply with these provisions the Materials shall be presumed to be free from any defect or damage. For defective Materials, which MEL has agreed in writing that the Client is entitled to reject, MEL's liability is limited to either (at MEL's discretion) replacing the Materials or repairing the Materials.
- 15.2 Materials will not be accepted for return other than in accordance with 15.1 above and provided that:
- (a) MEL has agreed in writing to accept the return of the Materials; and
  - (b) the Materials are returned at the Client's cost within seven (7) days of the delivery date; and
  - (c) MEL will not be liable for Materials which have not been stored or used in a proper manner; and
  - (d) the Materials are returned in the condition in which they were delivered and with all packaging material, brochures and instruction material in as new condition as is reasonably possible in the circumstances.
- 15.3 MEL may (in its discretion) accept the return of Materials for credit but this may incur a handling fee of fifteen percent (15%) of the value of the returned Materials plus any freight.
- 15.4 Non-stocklist items or Materials made to the Client's specifications are under no circumstances acceptable for credit or return.

### 16. Warranties

- 16.1 Subject to the conditions of warranty set out in clause 16.2 MEL warrants that if any defect in any workmanship of MEL becomes apparent and is reported to MEL within twelve (12) months of the date of delivery (time being of the essence) then MEL will either (at MEL's sole discretion) replace or remedy the workmanship.
- 16.2 The conditions applicable to the warranty given by clause 16.1 are:
- (a) the warranty shall not cover any defect or damage which may be caused or partly caused by or arise through:
    - (i) failure on the part of the Client to properly maintain any Materials; or
    - (ii) failure on the part of the Client to follow any instructions or guidelines provided by MEL; or
    - (iii) any use of any Materials otherwise than for any application specified on a quote or order form; or
    - (iv) the continued use of any Materials after any defect becomes apparent or would have become apparent to a reasonably prudent operator or user; or
    - (v) fair wear and tear, any accident or act of God.
  - (b) the warranty shall cease and MEL shall thereafter in no circumstances be liable under the terms of the warranty if the workmanship is repaired, altered or overhauled without MEL's consent.
  - (c) in respect of all claims MEL shall not be liable to compensate the Client for any delay in either replacing or remedying the workmanship or in properly assessing the Client's claim.
- 16.3 For Materials not manufactured by MEL, the warranty shall be the current warranty provided by the manufacturer of the Materials. MEL shall not be bound by nor be responsible for any term, condition, representation or warranty other than that which is given by the manufacturer of the Materials.
- 16.4 In the case of second hand Materials, the Client acknowledges that full opportunity to inspect the same has been provided and accepts the same with all faults and that no warranty is given by MEL as to the quality or suitability for any purpose and any implied warranty, statutory or otherwise, is expressly excluded. MEL shall not be responsible for any loss or damage to the Materials, or caused by the Materials, or any part thereof however arising.

**17. Consumer Guarantees Act 1993**

- 17.1 If the Client is acquiring Materials for the purposes of a trade or business, the Client acknowledges that the provisions of the Consumer Guarantees Act 1993 do not apply to the supply of Materials by MEL to the Client.

**18. Intellectual Property**

- 18.1 Where MEL has designed, drawn, written plans or a schedule of Works, or created any products for the Client, then the copyright in all such designs, drawings, documents, plans, schedules and products shall remain vested in MEL, and shall only be used by the Client at MEL's discretion. Under no circumstances may such designs, drawings and documents be used without the express written approval of MEL.
- 18.2 The Client warrants that all designs, specifications or instructions given to MEL will not cause MEL to infringe any patent, registered design or trademark in the execution of the Client's order and the Client agrees to indemnify MEL against any action taken by a third party against MEL in respect of any such infringement.
- 18.3 The Client agrees that MEL may (at no cost) use for the purposes of marketing or entry into any competition, any documents, designs, drawings, plans or products which MEL has created for the Client.

**19. Default and Consequences of Default**

- 19.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of two and a half percent (2.5%) per calendar month (and at MEL's sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment.
- 19.2 If the Client owes MEL any money the Client shall indemnify MEL from and against all costs and disbursements incurred by MEL in recovering the debt (including but not limited to internal administration fees, legal costs on a solicitor and own client basis, MEL's collection agency costs, and bank dishonour fees).
- 19.3 Further to any other rights or remedies MEL may have under this Contract, if a Client has made payment to MEL, and the transaction is subsequently reversed, the Client shall be liable for the amount of the reversed transaction, in addition to any further costs incurred by MEL under this clause 19, where it can be proven that such reversal is found to be illegal, fraudulent or in contravention to the Client's obligations under this Contract.
- 19.4 Without prejudice to MEL's other remedies at law MEL shall be entitled to cancel all or any part of any order of the Client which remains unfulfilled and all amounts owing to MEL shall, whether or not due for payment, become immediately payable if:
- (a) any money payable to MEL becomes overdue, or in MEL's opinion the Client will be unable to make a payment when it falls due;
  - (b) the Client has exceeded any applicable credit limit provided by MEL;
  - (c) the Client becomes insolvent or bankrupt, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or
  - (d) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.
- 19.5 Late Payment / Administration Fee - If any account remains overdue after thirty (30) days then an amount of the greater of twenty dollars (\$20.00) or ten percent (10%) of the amount overdue (up to a maximum of two hundred dollars (\$200.00)) shall be levied for administration fees which sum shall become immediately due and payable.

**20. Cancellation**

- 20.1 Without prejudice to any other rights or remedies MEL may have, if at any time the Client is in breach of any obligation (including those relating to payment and/or failure to remedy any breach in respect of this Contract within ten (10) working days of receipt by the Client of such notice/s) then MEL may suspend the Works immediately. MEL will not be liable to the Client for any loss or damage the Client suffers because MEL has exercised its rights under this clause.
- 20.2 MEL may cancel any contract to which these terms and conditions apply or cancel delivery of Works at any time before the Works are commenced by giving written notice to the Client. On giving such notice MEL shall repay to the Client any sums paid in respect of the Price, less any amounts owing by the Client to MEL for Works already performed. MEL shall not be liable for any loss or damage whatsoever arising from such cancellation.
- 20.3 In the event that the Client cancels the delivery of Works the Client shall be liable for any and all loss incurred (whether direct or indirect) by MEL as a direct result of the cancellation (including, but not limited to, any loss of profits).
- 20.4 Cancellation of orders for products made to the Client's specifications, or for non-stocklist items, will definitely not be accepted once production has commenced, or an order has been placed.

**21. Privacy Policy**

- 21.1 All emails, documents, images or other recorded information held or used by MEL is Personal Information as defined and referred to in clause 21.3 and therefore considered confidential. MEL acknowledges its obligation in relation to the handling, use, disclosure and processing of Personal Information pursuant to the Privacy Act 1993 ("the Act") including Part II of the OECD Guidelines and as set out in Schedule 5A of the Act and any statutory requirements where relevant in a European Economic Area "EEA" then the EU Data Privacy Laws (including the General Data Protection Regulation "GDPR") (collectively, "EU Data Privacy Laws"). MEL acknowledges that in the event it becomes aware of any data breaches and/or disclosure of the Clients Personal Information, held by MEL that may result in serious harm to the Client, MEL will notify the Client in accordance with the Act and/or the GDPR. Any release of such Personal Information must be in accordance with the Act and the GDPR (where relevant) and must be approved by the Client by written consent, unless subject to an operation of law.
- 21.2 Notwithstanding clause 21.1, privacy limitations will extend to MEL in respect of Cookies where transactions for purchases/orders transpire directly from MEL's website. MEL agrees to display reference to such Cookies and/or similar tracking technologies, such as pixels and web beacons (if applicable), such technology allows the collection of Personal Information such as the Client's:
- (a) IP address, browser, email client type and other similar details;
  - (b) tracking website usage and traffic; and
  - (c) reports are available to MEL when MEL sends an email to the Client, so MEL may collect and review that information ("collectively Personal Information")

## Maximum Electrical Limited – Terms & Conditions of Trade

In order to enable / disable the collection of Personal Information by way of Cookies, the Client shall have the right to enable / disable the Cookies first by selecting the option to enable / disable, provided on the website prior to proceeding with a purchase/order via MEL's website.

- 21.3 The Client authorises MEL or MEL's agent to:
- (a) access, collect, retain and use any information about the Client;
    - (i) (including, name, address, D.O.B, occupation, driver's license details, electronic contact (email, Facebook or Twitter details), medical insurance details or next of kin and other contact information (where applicable), previous credit applications, credit history or any overdue fines balance information held by the Ministry of Justice) for the purpose of assessing the Client's creditworthiness; or
    - (ii) for the purpose of marketing products and services to the Client.
  - (b) disclose information about the Client, whether collected by MEL from the Client directly or obtained by MEL from any other source, to any other credit provider or any credit reporting agency for the purposes of providing or obtaining a credit reference, debt collection or notifying a default by the Client.
- 21.4 Where the Client is an individual the authorities under clause 21.3 are authorities or consents for the purposes of the Privacy Act 1993.
- 21.5 The Client shall have the right to request MEL for a copy of the Personal Information about the Client retained by MEL and the right to request MEL to correct any incorrect Personal Information about the Client held by MEL.

## 22. Suspension of Works

- 22.1 Where the Contract is subject to the Construction Contracts Act 2002, the Client hereby expressly acknowledges that:
- (a) MEL has the right to suspend work within five (5) working days of written notice of its intent to do so if a payment claim is served on the Client, and:
    - (i) the payment is not paid in full by the due date for payment in accordance with clause 6.4 and/or any subsequent amendments or new legislation and no payment schedule has been given by the Client; or
    - (ii) a scheduled amount stated in a payment schedule issued by the Client in relation to the payment claim is not paid in full by the due date for its payment; or
    - (iii) the Client has not complied with an adjudicator's notice that the Client must pay an amount to MEL by a particular date; and
    - (iv) MEL has given written notice to the Client of its intention to suspend the carrying out of construction work under the construction Contract.
  - (b) if MEL suspends work, it:
    - (i) is not in breach of Contract; and
    - (ii) is not liable for any loss or damage whatsoever suffered, or alleged to be suffered, by the Client or by any person claiming through the Client; and
    - (iii) is entitled to an extension of time to complete the Contract; and
    - (iv) keeps its rights under the Contract including the right to terminate the Contract; and may at any time lift the suspension, even if the amount has not been paid or an adjudicator's determination has not been complied with.
  - (c) if MEL exercises the right to suspend work, the exercise of that right does not:
    - (i) affect any rights that would otherwise have been available to MEL under the Contract and Commercial Law Act 2017; or
    - (ii) enable the Client to exercise any rights that may otherwise have been available to the Client under that Act as a direct consequence of MEL suspending work under this provision;
  - (d) due to any act or omission by the Client, the Client effectively precludes MEL from continuing the Works or performing or complying with MEL's obligations under this Contract, then without prejudice to MEL's other rights and remedies, MEL may suspend the Works immediately after serving on the Client a written notice specifying the payment default or the act, omission or default upon which the suspension of the Works is based. All costs and expenses incurred by MEL as a result of such suspension and recommencement shall be payable by the Client as if they were a variation.
- 22.2 If pursuant to any right conferred by this Contract, MEL suspends the Works and the default that led to that suspension continues unremedied subject to clause 20.1 for at least ten (10) working days, MEL shall be entitled to terminate the Contract, in accordance with clause 20.

## 23. Service of Notices

- 23.1 Any written notice given under this Contract shall be deemed to have been given and received:
- (a) by handing the notice to the other party, in person;
  - (b) by leaving it at the address of the other party as stated in this Contract;
  - (c) by sending it by registered post to the address of the other party as stated in this Contract;
  - (d) if sent by facsimile transmission to the fax number of the other party as stated in this Contract (if any), on receipt of confirmation of the transmission;
  - (e) if sent by email to the other party's last known email address.
- 23.2 Any notice that is posted shall be deemed to have been served, unless the contrary is shown, at the time when by the ordinary course of post, the notice would have been delivered.

## 24. Trusts

- 24.1 If the Client at any time upon or subsequent to entering in to the Contract is acting in the capacity of trustee of any trust ("Trust") then whether or not MEL may have notice of the Trust, the Client covenants with MEL as follows:
- (a) the Contract extends to all rights of indemnity which the Client now or subsequently may have against the Trust and the trust fund;
  - (b) the Client has full and complete power and authority under the Trust to enter into the Contract and the provisions of the Trust do not purport to exclude or take away the right of indemnity of the Client against the Trust or the trust fund. The Client will not release the right of indemnity or commit any breach of trust or be a party to any other action which might prejudice that right of indemnity;
  - (c) the Client will not without consent in writing of MEL (MEL will not unreasonably withhold consent), cause, permit, or suffer to happen any of the following events:

---

## Maximum Electrical Limited – Terms & Conditions of Trade

---

- (i) the removal, replacement or retirement of the Client as trustee of the Trust;
- (ii) any alteration to or variation of the terms of the Trust;
- (iii) any advancement or distribution of capital of the Trust; or
- (iv) any resettlement of the trust property.

### **25. General**

- 25.1 Any dispute or difference arising as to the interpretation of these terms and conditions or as to any matter arising hereunder, shall be submitted to, and settled by, either adjudication in accordance with the Construction Contracts Act 2002 and/or by arbitration in accordance with the Arbitration Act 1996 or its replacement(s).
- 25.2 The failure by either party to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect that party's right to subsequently enforce that provision. If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 25.3 These terms and conditions and any contract to which they apply shall be governed by the laws of New Zealand and are subject to the jurisdiction of the courts of New Zealand.
- 25.4 MEL shall be under no liability whatsoever to the Client for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by the Client arising out of a breach by MEL of these terms and conditions (alternatively MEL's liability shall be limited to damages which under no circumstances shall exceed the Price of the Works).
- 25.5 MEL may licence and/or assign all or any part of its rights and/or obligations under this Contract without the Client's consent.
- 25.6 The Client cannot licence or assign without the written approval of MEL.
- 25.7 MEL may elect to subcontract out any part of the Works but shall not be relieved from any liability or obligation under this Contract by so doing. Furthermore, the Client agrees and understands that they have no authority to give any instruction to any of MEL's sub-contractors without the authority of MEL.
- 25.8 The Client agrees that MEL may amend their general terms and conditions for subsequent future contracts with the Client by disclosing such to the Client in writing. These changes shall be deemed to take effect from the date on which the Client accepts such changes, or otherwise at such time as the Client makes a further request for MEL to provide Works to the Client.
- 25.9 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, storm or other event beyond the reasonable control of either party.
- 25.10 Both parties warrant that they have the power to enter into this Contract and have obtained all necessary authorisations to allow them to do so, they are not insolvent and that this Contract creates binding and valid legal obligations on them.